

June 21, 2016

Joseph Stephens,

I am pleased to report that, since implementing Michelin's Tire Care Self-Fit Program (five months ago), Transervice has seen a definite reduction in our monthly emergency road service calls. This is due to the fact that we are finding the issues before the equipment leaves the yard. YTD 2016, we are averaging 2.5 tire-related ERS calls per month (down from 5.5 per month in 2015). We estimate that we are saving \$2,000.00 per month.

I also want you to know that we are very pleased with MichelinOnCall. Since switching to MichelinOnCall, our average downtime per ERS event has been 115 minutes (down from 150 minutes in 2015). We estimate that MichelinOnCall is saving Transervice \$45.00 per road call.

Thanks again for introducing Transervice to Michelin Tire Care and MichelinOnCall. We truly appreciate your support!

Sincerely,

Ron Reid



Operations Manager, Transervice



"Providing Transportation Solutions Since 1969"

Transervice Logistics Inc.
Transervice Lease Corp.

Ron Reid
Operations Manager